

Terms & Conditions & Cancellation Policy

Reservation handling fees

Our per person reservation handling fees are as follows: (Non-refundable)

- \$100.00 – 1 to 6 participants
- \$50.00 – 7 participants and up

Air Transportation from and to the USA - groups and individuals

Cancellation and refunds: If you cancel your reservations or if you fail to travel on the confirmed charter flight, your right to receive a refund is limited, as set forth below:

- If your notice is received 7 to 3 business days before departure you will receive a 50% refund
- If your notice is received within 3 business days prior to departure there is no refund
- At any time there will be an administrative fee of \$25.00 USD per person
- Flight change request is \$25.00 USD per person
- Phone cancellations are not acceptable. All requests for refunds must be sent to Interplanner in writing

Land Packages changes – hotels, transfers, ground transportation, meetings, guides etc.

- Package changes per person \$25.00 USD

Cancellations for individual travelers – (1 to 9 participants)

- 10 or more days before departure – Refund less \$50.00 USD and visa fee, and airfare if it has been issued as a non-refundable ticket.
- 9 to 4 business days before departure – refund less airfare, visa fee & reservation fee
- 3 business days or less prior to departure – NO REFUND

Cancellations for group arrangements – (10 and up participants)

In the event of cancellation by the passenger, there is a \$50.00 per person administrative charge. The balance of payment will be refunded if written cancellation is received 45 days prior to departure. If cancellation is received 45 to 31 days before departure the charge is 25%, if 30 to 15 days before departure the charge is 50% of the package price. For cancellations less than 15 days prior to departure there will be **no** refunds.



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